

Food Pantry Volunteers Needed at Metrocrest Services

Metrocrest Services is still operating during regular business hours, and is in need of volunteers to assist the food pantry. **Minimum volunteer age for this activity is 13 years old, volunteers aged 13- 15 must volunteer with a parent.** Due to COVID-19, please be advised that we are following the CDC recommendations we are asking that if

- You have recently traveled outside of Texas
- Anyone exhibiting flu like symptoms, or who has recently gotten over an illness

That you do not volunteer at this time. Your health and safety is our top priority and concern!

To volunteer at the Metrocrest Services food pantry during this time:

1. Create and submit the volunteer application by following this link <https://metrocrestservices.secure.force.com/volunteers/Application> Your application is activated as soon as you click submit!
2. To schedule shifts for this job follow this link <https://metrocrestservices.secure.force.com/volunteers/?jobid=a0T4M00001R5lwO>. Or click on the volunteer job site list on the volunteer tab of our website. Shifts are available on a first come, first serve basis and will close when full.

Location: Metrocrest Services 13801 Hutton Dr. # 150 Farmers Branch, TX 75234

Attire: This activity is in outdoors, shorts or jeans and t-shirts are recommended. **Closed toe shoes are required.**

Qualifications: This is a fast-paced and physically-demanding activity. Volunteers must be comfortable with moving and standing for extended periods of time, and be comfortable with lifting up to 40 lbs. **This volunteer activity is outdoors.**

Shift opportunities: Monday - Friday 8 am to 11:30 am, 11:00 am to 1 pm, and 1:30 pm to 5 pm and Saturdays 8:30am to 1 pm. If you see a " sign up" button that is a place where helping hands are needed, feel free to sign up for as many shifts as you are comfortable with.

Volunteer tasks reflect new COVID-19 social distancing guidelines:

- The number of volunteers per shift has been limited to a maximum of 8-10 at any time
- Volunteers will have their temperature taken during check in
- Volunteers must maintain social distancing while volunteering
- Volunteers must wear gloves and masks during their shifts. Metrocrest Services will provide gloves and masks.

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- Volunteers will serve our clients outside. Clients remain in their vehicles pulling up to two tents to complete paperwork and have their items loaded into their vehicles by volunteers

Once a volunteer signs up they will automatically receive confirmation details containing all the previous information. Volunteers will also receive a reminder of their shift 48 hours before the shift start time. In the event your availability has changed, please cancel your shift using the instructions contained in your confirmation email.

FAQ

Could I bring my children to volunteer?

- Yes, as long as they meet the minimum volunteer age.

Can I bring a friend or co-worker?

- Yes, our volunteer management system will allow you to add multiple volunteers during sign up as long as the number entered does not exceed maximum number of available spots remaining. If you receive an error message while trying to add multiple volunteers, you may need to lower the number you are attempting to sign up until the system allows you to sign up.

Can I bring items to donate with me when I come to volunteer?

- Absolutely! We can provide a donation receipt if you would like one.

Due to CDC guidelines on gathering and social distancing, it is mandatory that all volunteers schedule themselves online for shifts, rather than just showing up on site. We value your time, and want to ensure we have work for you while not exceeding our maximum number of individuals allowed on site.